

NEW

CITY OF COLD LAKE

*Waste
Collection
System*



Cart Collection

Automated garbage collection is a safer, cleaner and more efficient way to take out the trash. Use your new garbage cart for the same garbage you normally place out in bags or cans. **Start using your cart right away.** The City will continue to collect your garbage on the same day and your location of garbage pickup will remain the same (front curb) unless you have been notified otherwise. On your next garbage day, set out your cart for collection by 7:00 am and pull your empty cart back onto your property by no later than 9:00 pm.

How to use your carts in five easy steps:

FILL IT

Place garbage in your black cart, and lower the lid. Make sure the material in your carts isn't packed so tightly that it won't come out. The lid on the cart should fully close otherwise it will not be picked up.

PARK IT

The automated arms on the collection truck need to clasp and lift the carts. If there isn't enough space for the equipment to operate properly, your garbage will not be picked up. Place the carts on even ground at street level with the wheels in the gutter and against the curb. Make sure you don't block traffic.

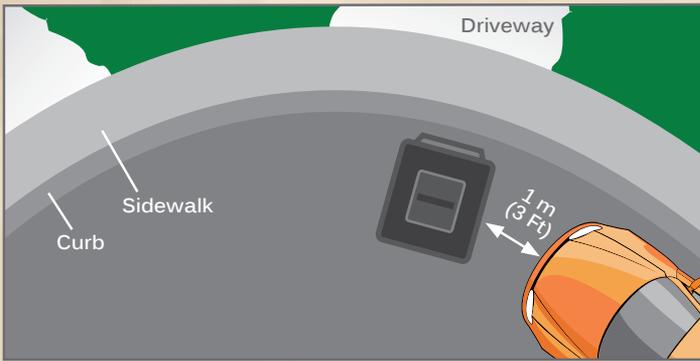
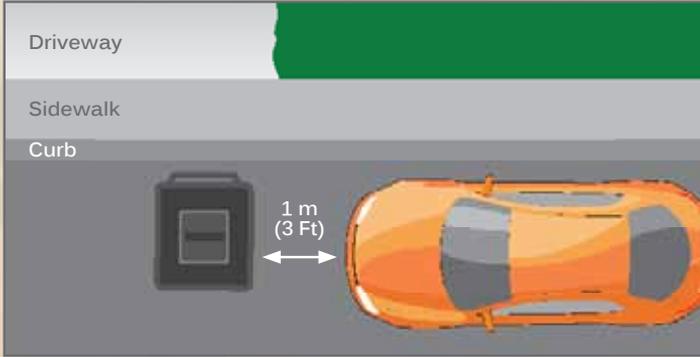
POINT IT

Point arrow on the lid toward the centre of the road.



SPACE IT

If you can walk between and around your carts that's enough space. Leave at least one metre (3 feet) of space between your carts and other objects such as parked cars, power poles, utility boxes, fences, downspouts and garages. Leaving at least three metres (10 feet) of space above the carts is important. If carts are placed underneath a tree, overhang or power line, they can't be collected safely.



STORE IT

Pull your empty carts back on to your property by 9:00 p.m. on your collection day.

Guidelines to garbage pickup:

WHAT SHOULD YOU AVOID?

Please do not overfill your cart; the lid on the cart should fully close. As well do not pack or cram material into the cart, this will cause material to become stuck. Please do not leave material outside of carts, such as extra garbage bags. These items will not be collected at curbside.

WHAT ARE YOUR RESPONSIBILITIES?

You are responsible for your cart, make sure to store the cart in a shaded or covered area whenever possible as well as periodically wash out the cart. This will help eliminate potential odours as well keep the carts tidy. Please do not write (except the address at designated spot), spray paint or permanent mark the carts. Households who damage the carts in this way may be required to reimburse the City for replacement carts.

HELPFUL INFORMATION YOU CAN USE

Each issued cart has a serial number as well as an RFID (Radio Frequency Identification chip); you should record your carts serial number which would be located on the front of the cart. Having this number will help the City identify your cart if they are lost or are in need of repair. You can also mark your homes address on the side of the cart.

WHAT TO DO IF YOUR CART IS DAMAGED OR MISSING

If your cart is damaged and or missing please contact the City of Cold Lake Public Works at 780-594-4496.

IF YOU MOVE

The Carts remain the property of the City of Cold Lake and are assigned to residences rather than people. Please do not take your cart with you when you move. If you need black cart at your new residence, call 780-594-4496.

Where to go for answers

If you have questions,
visit www.coldlake.com or call 780-594-4496

